IN THE SPECIFICATION:

Please amend the paragraph beginning at page 11, line 19, as follows.

The recorded conversations 205, raw speech transcripts 215, processed text 225, and salient terms 245 are indexed into a database. This happens in step 250, which creates a database 255 of indexed terms and documents. Recorded conversations 205 are used to play a speech document whenever a user requests the document. Raw speech transcripts 215 are used to provide timing information. Processed text 225 are used to display the text of the conversation, but the display is created to emphasize the salient terms 245 relative to the non-salient terms. This is described in more detail in reference to FIG. 7, but, generally, the salient terms are highlighted while the non-salient terms are either much smaller than the salient terms or are made unreadable. Thus, the relevant information, which is the information that has been determined to have a very high selectivity, in a conversation is shown while the non-relevant information is minimized or not shown.

Please amend the paragraph beginning at page 14, line 21, as follows.

Turning now to FIG. 6 4, an exemplary table of terms 235 is shown. Table of terms 235 is created by step 230 (see FIG. 2), which will generally be performed by a text mining tool such as Textract. Table of terms 235 comprises terms 405, 410, 415, 420, 425, and 430, and Information Quotients (IQs) 435, 440, 445, 450, 455, and 460. The IQ has previously been discussed. Each term 405 through 430 will be a single word or multiword term. Each IQ corresponds to one of the terms and indicates the selectivity of the term. The higher the IQ, the more likely it is that the term is relevant in the context of the text document.

Please amend the paragraph beginning at page 15, line 2, as follows.

As shown in FIG. 2, the table of terms 235 are processed even more to determine salient terms. An example of a displayed document showing salient terms is discussed in reference to FIG. 7. The salient terms and additional information are indexed and placed into a database. A user can then search the database for recorded conversations that contain particular terms and cause one or more documents to be

displayed. An exemplary interface for searching for query terms is shown in FIG. ~~conversation~~ 6. Alternatively, the table of terms may be indexed and stored in a database. Upon retrieval from the database, salient terms will be determined from <u>the</u> table of terms <u>235</u>.

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Please amend the paragraph beginning at page 16, line 3, as follows.

In step 510, it is determined if there are 10 or more multiword terms with an IQ $\geq$ 50 in the table of terms 235. If so (step 510 equals YES), ~~the~~ <u>then</u> all of the multiword terms with IQ $\geq$ 50 are selected (step 515) and sent to step 535. If step 510

10 equals NO, then, in step 520, it is determined if there are 10 or more single word and multiword terms with IQ $\geq$ 50. If so (step 520 equals YES), then the single word and multiword terms are selected (step 525) and sent to step 535. If not (step 520 equals NO), then all terms with IQ $\geq$ 30 are selected (step 530).

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